

## Eye Surgeons of Worcester

### Nondiscrimination and Accessibility Notice

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Eye Surgeons of Worcester complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Eye Surgeons of Worcester does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Eye Surgeons of Worcester:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Cindy Ogilvie, Practice Administrator and Civil Rights Coordinator. If you believe that Eye Surgeons of Worcester has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Cindy Ogilvie, Practice Administrator, 255 Park Avenue, Suite 606, Worcester, MA, Phone: 508-753-1032. You can file a grievance in person or by mail or email. If you need help filing a grievance, Cindy Ogilvie is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:  
U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Limited English Proficiency of Language Assistance Services

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ATTENTION: If you have limited proficiency in speaking English, language assistance services, free of charge, are available to you. Call 1-508-753-1032

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-508-753-1032.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-508-753-1032

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-508-753-1032。

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-508-753-1032

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-508-753-1032.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-508-753-1032

المجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تحدث كنت إذا: ملحوظة اتصل برقم-قم 1-508-753-1032.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-508-753-1032.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-508-753-1032.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-508-753-1032.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-508-753-1032.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-508-753-1032.

।यान दः य"द आप बोलते ह् तो आपके िलए मु0त म1 भाषा सहायता सेवाएं उपलःध ह"। 1-508-753-1032. . ,